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Anne Heiting*

**UNITED STATES DISTRICT COURT
CENTRAL DISTRICT OF CALIFORNIA**

ANNE HEITING, individually and
on behalf of all others similarly
situated,

Plaintiff,
vs.

VIOME LIFE SCIENCES, INC., a Washington corporation; and DOES 1 through 25, inclusive,

Defendants.

Case No.

CLASS ACTION COMPLAINT FOR:

1. VIOLATIONS OF THE CALIFORNIA TRAP AND TRACE LAW (CAL. PENAL CODE § 638.51)

JURISDICTION

1. This Court has subject matter jurisdiction over this action pursuant to the Class Action Fairness Act of 2005, 28 U.S.C. § 1332(d)(2), because the total matter in controversy exceeds \$5,000,000 and there are over 100 members of the proposed class. Further, at least one member of the proposed class is a citizen of a State within the United States and at least one defendant is the citizen or subject of a foreign state.

2. This Court has personal jurisdiction over Defendant because, on information and belief, Defendant has purposefully directed its activities to the Central District of California by regularly engaging with individuals in California through its website. Defendant's illegal conduct is directed at and harms California residents, including Plaintiff, and if not for Defendant's contact with the forum, Plaintiff would not have suffered harm.

3. Venue is proper in the Central District of California pursuant to 28 U.S.C. § 1391 because Defendant (1) is authorized to conduct business in this District and has intentionally availed itself of the laws and markets within this District; (2) does substantial business within this District; (3) is subject to personal jurisdiction in this District because it has availed itself of the laws and markets within this District; and the injury to Plaintiff occurred within this District.

PARTIES

4. Plaintiff Anne Heiting (“Plaintiff”) is a citizen of California residing within the Central District of California.

5. Defendant Viome Life Sciences, Inc. (“Defendant” or “Viome”) is a Washington corporation that owns, operates, and/or controls www.viome.com, an online platform that offers full body health solutions.

6. The above-named Defendant, along with its affiliates and agents, are collectively referred to as “Defendants.” The true names and capacities of the

1 Defendants sued herein as DOE DEFENDANTS 1 through 25, inclusive, are
2 currently unknown to Plaintiff, who therefore sues such Defendants by fictitious
3 names. Each of the Defendants designated herein as a DOE is legally responsible for
4 the unlawful acts alleged herein. Plaintiff will seek leave of Court to amend the
5 Complaint to reflect the true names and capacities of the DOE Defendants when
6 such identities become known.

7 Plaintiff is informed and believes that at all relevant times, every
8 Defendant was acting as an agent and/or employee of each of the other Defendants
9 and was acting within the course and scope of said agency and/or employment with
10 the full knowledge and consent of each of the other Defendants, and that each of the
11 acts and/or omissions complained of herein was ratified by each of the other
12 Defendants.

13 **FACTUAL ALLEGATIONS**

14 8. Viome Lice Sciences is the proprietor of www.viome.com, an online
15 platform that offers full body health solutions through products such as personalized
16 supplements, gut biotics and oral biotics.

17 9. Defendant has installed on its Website software created by TikTok in
18 order to identify website visitors (the “TikTok Software”).

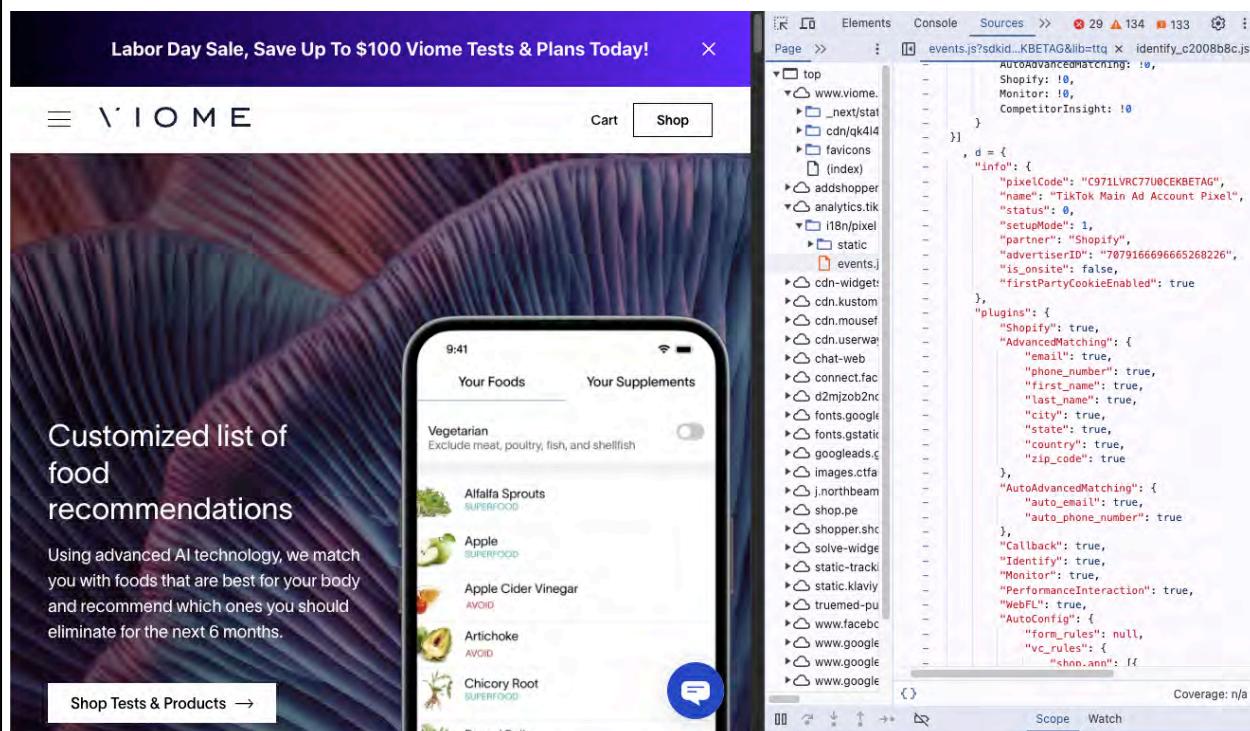
19 10. The TikTok Software acts via a process known as “fingerprinting.” Put
20 simply, the TikTok Software collects as much data as it can about an otherwise
21 anonymous visitor to the Website and matches it with existing data TikTok has
22 acquired and accumulated about hundreds of millions of Americans.

23 11. The TikTok Software gathers device and browser information,
24 geographic information, referral tracking, and url tracking by running code or
25 “scripts” on the Website to send user details to TikTok.

12. The TikTok Software begins to collect information the moment a user
 1 lands on the Website. Thus, even though the Website has a “cookie banner” the
 2 information has already been sent to TikTok regarding the user’s visit.

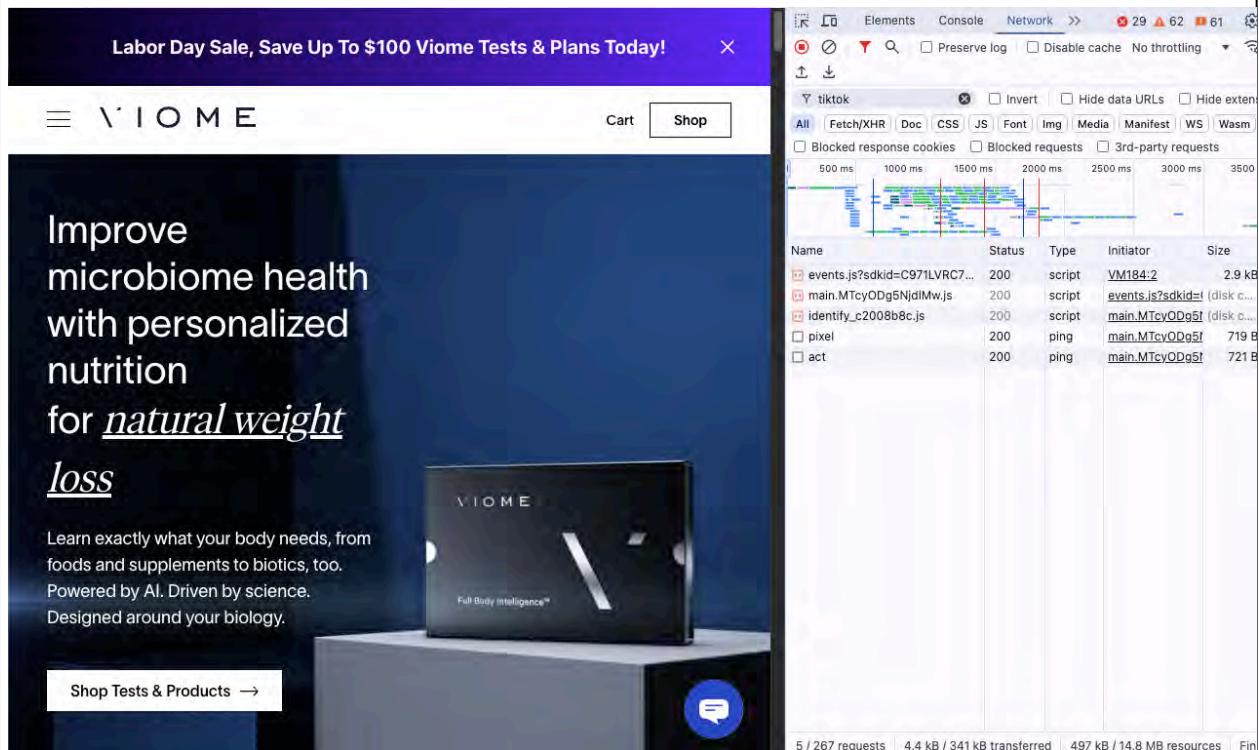
13. Additionally, since Viome has decided to use TikTok’s
 5 “AutoAdvancedMatching” technology, TikTok scans every website for information,
 6 such as name, phone number, and address, the information is sent simultaneously to
 7 TikTok, so that TikTok can isolate with certainty the individual to be targeted.

14. The TikTok Software runs on virtually every page of Viome’s website,
 9 sending to TikTok images of website user’s interest in Defendant’s services. An
 10 image of the code, as it appears side by side (and simultaneously) with the TikTok
 11 AutoAdvancedMatching tracking code Viome has placed on the page, can be seen
 12 here:



25. The Viome website instantly sends communications to TikTok when a
 26 user lands, and every time a user clicks on a page. In the examples below, the right

1 side of the image shows the various TikTok scripts being run by Defendant, and the
2 electronic impulses being sent to TikTok to add to their collection of user behavior.



16. California Penal Code § 638.50(c). California law defines a “trap and
17. trace device” as “a device or process that captures the incoming electronic or other
18. impulses that identify the originating number or other dialing, routing, addressing,
19. or signaling information reasonably likely to identify the source of a wire or
20. electronic communication, but not the contents of a communication.” California
Penal Code § 638.50(c).

21. The TikTok Software is a process to identify the source of electronic
22. communication by capturing incoming electronic impulses and identifying dialing,
23. routing, addressing, and signaling information generated by users, who are never
24. informed that the website is collaborating with the Chinese government to obtain
25. their phone number and other identifying information.

26. The TikTok Software is “reasonably likely” to identify the source of
27. incoming electronic impulses. In fact, it is designed solely to meet this objective.

19. Defendant did not obtain Class Members' express or implied consent to be subjected to data sharing with TikTok for the purposes of fingerprinting and de-anonymization.

20. CIPA imposes civil liability and statutory penalties for the installation of trap and trace software without a court order. California Penal Code § 637.2; see also, *Moody v. C2 Educational Systems Inc.*, No. 2:24-cv-04249-RGK-SK, 2024 U.S. Dist. LEXIS 132614 (C.D. Cal. July 25, 2024).

21. Defendant did not obtain Class Members' express or implied consent to be subjected to data sharing with TikTok for the purposes of fingerprinting and de-anonymization.

CLASS ALLEGATIONS

22. Plaintiff brings this action individually and on behalf of all others similarly situated (the “Class”) defined as follows:

All persons within California who within the statute of limitations period whose identifying information was sent to TikTok.

23. NUMEROSITY: Plaintiff does not know the number of Class Members but believes the number to be in the thousands, if not more. The exact identities of Class Members may be ascertained by the records maintained by Defendant.

24. COMMONALITY: Common questions of fact and law exist as to all Class Members, and predominate over any questions affecting only individual members of the Class. Such common legal and factual questions, which do not vary between Class members, and which may be determined without reference to the individual circumstances of any Class Member, include but are not limited to the following:

a. Whether Defendant installed the TikTok Software on the Website;

- b. Whether the TikTok Software is a trap and trace process as defined by law;
- c. Whether Plaintiff and Class Members are entitled to statutory penalties;
- d. Whether Class Members are entitled to injunctive relief;
- e. Whether Class Members are entitled to disgorgement of data obtained unlawfully.
- f. Whether Class Members are entitled to injunctive relief.

25. TYPICALITY: As a person who visited Defendant's Website and whose electronic communication was recorded, intercepted and eavesdropped upon, Plaintiff is asserting claims that are typical of the Class.

26. ADEQUACY: Plaintiff will fairly and adequately protect the interests of the members of The Class. Plaintiff has retained attorneys experienced in the class action litigation. All individuals with interests that are actually or potentially adverse to or in conflict with the class or whose inclusion would otherwise be improper are excluded.

27. SUPERIORITY: A class action is superior to other available methods of adjudication because individual litigation of the claims of all Class Members is impracticable and inefficient. Even if every Class Member could afford individual litigation, the court system could not. It would be unduly burdensome to the courts in which individual litigation of numerous cases would proceed.

FIRST CAUSE OF ACTION

Violations of California Trap and Trace Law

Cal. Penal Code § 638.51

28. Plaintiff repeats and re-alleges the allegations contained in every preceding paragraph as if fully set forth herein.

29. California Penal Code §638.51 (the “California Trap and Trace Law”) provides that “a person may not install or use...a trap and trace device without first obtaining a court order...” § 638.51(a).

30. A “trap and trace device” as “a device or process that captures the incoming electronic or other impulses that identify the originating number or other dialing, routing, addressing, or signaling information reasonably likely to identify the source of a wire or electronic communication, but not the contents of a communication.” California Penal Code § 638.50(c).

31. Defendant uses a trap and trace process on its Website by deploying the TikTok Software on its Website, because the software is designed to capture the phone number, email, routing, addressing and other signaling information of website visitors. As such, the TikTok Software is designed precisely to identify the source of the incoming electronic and wire communications to the Website. Defendant did not obtain consent from Plaintiff or any of the class members before using trap and trace technology to identify users of its Website, and has violated Section 638.51.

32. CIPA imposes civil liability and statutory penalties for violations of §638.51. California Penal Code § 637.2; see also, *Moody v. C2 Educational Systems Inc.*, No. 2:24-cv-04249-RGK-SK, 2024 U.S. Dist. LEXIS 132614 (C.D. Cal. July 25, 2024).

PRAYER

WHEREFORE, Plaintiff prays for the following relief against Defendant:

1. An order certifying the Class, naming Plaintiff as the representative of the Class and Plaintiff's attorneys as Class counsel;
2. An order declaring Defendant's conduct violates CIPA;
3. An order of judgment in favor of Plaintiff and the Class against Defendant on the cause of action asserted herein;

- 1 4. An order enjoining Defendant's conduct as alleged herein and any
- 2 other injunctive relief that the Court finds proper;
- 3 5. Statutory damages pursuant to CIPA;
- 4 6. Prejudgment interest;
- 5 7. Reasonable attorneys' fees and costs; and
- 6 8. All other relief that would be just and proper as a matter of law or
- 7 equity, as determined by the Court.

8 DATED: November 7, 2024

TAULER SMITH LLP

10 By: /s/ Robert Tauler
11 Robert Tauler, Esq.
12 *Attorney for Plaintiff*
13 *Anne Heiting*

DEMAND FOR JURY TRIAL

Plaintiff Anne Heiting hereby demands a trial by jury.

DATED: November 7, 2024

TAULER SMITH LLP

By: /s/ Robert Tauler
Robert Tauler, Esq.
Attorney for Plaintiff
Anne Heiting

COMPLAINT